

**Terms of Reference for
Provision of Training on Youth Friendly Sexual and Reproductive Health Services in Yogyakarta
August to November 2018**

A. Background

In its 9th country programme cycle, United Nations Population Fund (UNFPA), in collaboration with the Yayasan Siklus Sehat Indonesia (YSSI), is focused on strengthening capacities at the national level to comprehensively address adolescent reproductive health through the development of UNALA, a private sector-led sexual and reproductive health services model designed specifically for young people in Yogyakarta. In 2014, YSSI initiated UNALA as an innovative model that engages the private sector in the delivery of health information and services for young people in Yogyakarta, Indonesia. The expected result of UNALA is improved potential for youth (aged 15 to 24 years old) through increased access to Sexual and Reproductive Health (SRH) information and services in Yogyakarta.

UNALA established a network of private general practitioners working closely with youth networks to provide a comprehensive package of appropriate, high-quality, and youth-friendly sexual and reproductive health services for young people, which includes counselling, physical examinations, and specialist and laboratory referrals. UNALA-branded clinics began serving clients in June 2014. Currently, the project has set up a network of 4 licensed clinics with 4 general practitioners (GPs). UNALA's services were made available in three districts in a friendly, private, non-judgmental, and comfortable environment. The GPs are socially motivated to engage with UNALA to provide avenues for youth-friendly SRH services.

The project has worked with youth-based organizations, NGOs engaged with youth, and several schools and universities for demand generation and outreach. The marketing strategy was designed to create brand awareness and build the UNALA community. Young people have been reached through multiple routes in an integrated way to ensure that they are aware of SRH (including family planning and pregnancy) and other health issues, including through UNALA's website (www.unala.net), social media, and community outreach activities. UNALA's website and social media outlets played a key role in developing comprehensive and trustworthy SRH information.

YSSI, with support from UNFPA, will also expand opportunities to experience UNALA services, including adding more health care providers (physicians and midwives) in the UNALA network. Therefore, YSSI will support capacity building of health care providers on youth-friendly health services, including communication and counselling skills and knowledge on adolescent SRH. As quality assurance is an integral component to the success of a franchise, it will be mandatory for health service providers to participate in training related specifically to the delivery of youth friendly services as well as refresher training in SRH clinical services as required. Training and education provided to health service network partners will build on existing skills and enhance service providers' ability to deliver counseling and education to young people—sensitively and comprehensively.

B. Objectives

The objective of the external training organization will be to deliver training that will ensure the standardized delivery of the highest possible quality services throughout the franchise.

The work will include the following activities:

1. The delivery of training/workshops as required based on the learning needs of franchise partners
 - as identified during assessment. It is including the training module and certification of the

training. The training should cover the knowledge on adolescent health including sexual and reproductive health and the skills for communication and counselling with young people.

2. The updated standard of procedure on the provision of youth friendly services including sexual and reproductive health services.
3. The updated monitoring tools on youth friendly health services including sexual and reproductive health services.

C. Expected Outputs:

1. Training module on Adolescent/Youth friendly health services for health care providers (general practitioners and midwives) at private practices at primary health care centers and its certification. The training should cover issues on, but not limited to, adolescent health including sexual and reproductive health and the skills for communication and counselling with young people.
2. Report on the evaluation of the training – including the identification of further learning needs
3. Updated standard of procedure on the provision of youth friendly services including sexual and reproductive health services for general practitioners and midwives at private practices at primary health care centers.
4. Updated monitoring tools on youth friendly health services including sexual and reproductive health services.

D. General Requirements:

1. Eligible applicants are institutions that are nationally recognized have experience in conducting training on youth friendly health services, particularly on sexual and reproductive health.
2. Has a minimum of 5 years of experience in the areas of sexual and reproductive health for young people.
3. Has a team of adolescent health experts with at least a medical doctor and a counsellor.
4. Preference will be given to agencies with experience in 1) developing training module and 2) conducting training and monitoring on youth friendly health services.
5. Has team members who have experience in delivering sexual and reproductive health information and services for young people.
6. Familiarity working with government, university, professional organization and CSOs

E. Budget:

The budget range (including travel costs, certification and other expenses) for this requirement is up to IDR 85,000,000. However, please note that the contract will be awarded to the bidder who provides the best value for money as indicated by the scoring system described in Annex I – Instructions to Bidders.

F. Schedule and Terms of Payment

No	Activity	Deliverable	Deadline for submission to YSSI	Terms of Payment
1	Contract signing	Signed contract	13 August	
2	Develop training module	Draft of training module is submitted to YSSI and UNFPA	27 August	40% of agreed-to total funding
3	Updated standard of procedure and monitoring tools	Draft of standard of procedure and monitoring tools	27 September	

4	Undertake a package of 2 serial training (each training will be conducted for 2 to 3 days)	Report on the evaluation of the training and its certification	31 October	
5	Monitoring visit to the training participants	Report on the monitoring after the training	30 November	
6	Prepare final report	Final report including the training module, standard of procedure and monitoring tools approved by YSSI and UNFPA	30 November	60% of agreed-to total funding